

Partnering to Improve Patient Care and Provider Satisfaction

Enable care teams to easily communicate with the right on-call provider in real time by integrating systems for provider scheduling and clinical communication.

Clinical staff need to easily locate and communicate with on-call providers inside and outside the hospital when needed. Yet it can be a struggle to identify and reach the right person when accurate on-call schedules aren't easily accessible.

The reason it's so difficult is because in many hospitals, on-call provider schedules are manually generated. The medical staffing office must compile schedules from multiple departments, convert that centralized schedule to PDF, and post it on a server or in hard copy at unit stations. On-call schedules managed this way are hard to keep current, especially if providers swap shifts. Care team members often have to hunt for the schedule, and might end up contacting the wrong provider. The outcome is all too common: delays to patient care, and frustration for providers and other care team members.

Integrate On-Call Scheduling and Communication

Now there's a way to make it easy for care teams to reach available on-call providers: consolidate on-call schedules into one system and integrate that system with your clinical communication platform. Bring together QGenda and Vocera to unify your care teams.

QGenda On-Call: Simplify Management of Provider On-Call Schedules

QGenda® On-Call is a cloud-based, hosted application that provides a single source of truth for multiple on-call schedules. These centralized schedules can unify data from other tools as well, such as Excel and AMiON.

With QGenda On-Call, you can easily create, manage, and update accurate on-call schedules. In fact, when a provider swaps or changes an on-call assignment, QGenda On-Call instantly reflects the change.

In addition to QGenda On-Call, QGenda offers a full complement of physician scheduling solutions. These solutions enable you to build and manage optimized provider schedules faster, improve payroll accuracy, and streamline processing of time punch and pay code information.



Vocera Platform: Communicate and Collaborate in Real Time

Vocera® solutions enable nurses, doctors, and other staff to communicate and collaborate in real time—directly, intuitively, and effectively. It doesn't matter if staff are inside or outside the hospital. And caregivers can use the right device for the role—smartphone, wearable Vocera Badge, or desktop console.

The Vocera Platform includes a dynamic master directory that incorporates the schedule from QGenda On-Call. The master directory can also synchronize staff assignments from a variety of systems that you may already use, including electronic health record or nurse call systems, to provide a real-time view of patients and staff.

The dynamic master directory is what allows users to make calls and send texts to on-call providers and other care team members by name, role, or group—without needing to know phone numbers or who is on call.

Better Together, Better for You

The Vocera Platform for clinical communication and workflow combined with QGenda On-Call or QGenda Schedule Automation enables care team members to easily communicate with the right on-call provider in real time. By integrating provider scheduling and clinical communication, you can:

- Provide care teams instant access to the right on-call providers through Vocera communication software accessible on a smartphone, wearable Vocera Badge, or a desktop
- Centralize and simplify the creation, distribution, and management of on-call schedules
- Reduce the time it takes to build provider schedules that reflect the complex rules governing shift allocation, and appropriately align provider licensure to patient cases
- Support providers' individual needs and provide fair and equitable scheduling
- Reduce costs associated with locums and extra shifts by optimizing provider schedules

Learn More

For more information visit www.vocera.com or www.qgenda.com.

For More Information

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