

## Badge Configuration Services

### Improved Staff Experience with Professional Services

Vocera Services offers the expertise to help you successfully deploy, manage, update, and expand your Vocera solution. We provide expert advice, best practices, training, and productivity tools, all designed to help you to enhance workflow, improve staff productivity, and increase patient satisfaction. No matter the size of your organization, our expertise in clinical workflow, end-user training, wireless networks, integration with third-party solutions, and project management will enable you to maximize the benefits of Vocera technology.



#### Part Number

240-01394

Remote Badge Configuration Services

Minimum 100 Badges per engagement

### Vocera® Badge Configuration Services **REMOTE**

Whether you're a part-time Vocera System Administrator managing the Vocera Communication System for a single facility or a full-time system administrator for an entire health system, your time is extremely valuable. Vocera offers Vocera Badge Configuration Services to help reduce deployment time for you.

The Vocera Badge Configuration Service will save you valuable time, effort, and resources by having our experienced staff pre-configure your Vocera Badges with your network settings, so they are ready to go right out of the box!

### Remote Configuration

With Vocera Badge Configuration Services, your new Vocera Badges arrive at your facility ready to be deployed. Vocera deployment experts will set up a Vocera Badge Configuration Machine and update the Vocera Badge properties file to match the network configuration for your Vocera deployment, including:

- SSID
- Authentication type
- Encryption type
- User name
- Password
- Vocera Server IP address

### Services You Need When You Need Them

In addition to the Vocera Badge Configuration Service, Vocera offers a variety of additional services to help you maintain a healthy, robust Vocera deployment with satisfied users.

### Professional Services

The Vocera Professional Services team offers a full suite of implementation and clinical workflow services to help our customers achieve workflow efficiency, staff productivity improvements, and exceptional patient care goals. Our clinical expertise and workflow design is lead by a team of nurses with backgrounds representing virtually every area of the hospital including: ED, CCU, ICU, Labor and Delivery, NICU, Peri-operative, Oncology, Home Health, and more.

## Technical Support

The Vocera Technical Support team provides enterprise-class support for Vocera customers worldwide from our support centers in the United States, Canada, and United Kingdom. Our knowledgeable support engineers work closely with your technical teams to ensure optimum performance of your Vocera solution through proactive analysis and recommendations, as well as resolve time-critical issues to maximize the end-user benefit.

## Vocera University

Vocera University offers a world-class educational experience through classroom training and distance learning courses. All courses offer hands-on labs and small group interaction, designed to build skills based on knowledge gained through hundreds of successful Vocera deployments.

## For More Information

Visit [www.vocera.com](http://www.vocera.com),  
email [info@vocera.com](mailto:info@vocera.com),  
or telephone 1-888-9-VOCERA  
(1-888-962-2372).



### Vocera Communications, Inc.

525 Race Street  
San Jose, CA 95126  
tel : +1 408 882 5100  
fax : +1 408 882 5101  
toll free : +1 888 9VOCERA  
[www.vocera.com](http://www.vocera.com)

### Vocera Communications UK Ltd.

100 Longwater Avenue  
Green Park  
Reading, Berkshire  
RG2 6GP  
United Kingdom  
tel : +44 0 844 335 1237  
fax : +44 0 118 945 0493  
[www.vocera.co.uk](http://www.vocera.co.uk)

### Vocera Canada

8 Market Street, Suite 300  
Toronto, Ontario  
M5E 1M6  
Canada  
tel : +1 416 923 2900  
fax : +1 416 923 2981