Improve Speech Recognition While Wearing Personal Protective Equipment

Depending on the type of Personal Protective Equipment (PPE) you use, your environment, and the volume of your voice, speech recognition may be improved by training the Vocera® Genie to understand how you sound while saying specific names or commands.

You only need to complete the steps outlined below once for each name or command you want the Genie to learn. The changes you make will be saved and tied to your Vocera profile. Plan to spend 5-10 minutes training the Genie on your most commonly used names and commands. Once you have your PPE on, find a quiet area with good wireless coverage where you will not be interrupted.

Learning Names

Teach the Genie the names of people, groups, or address book entries you contact frequently or might need to contact in an emergency.

Push the call button. After the prompt say one of the following commands:

Learn a Name | Learn a Group Name | Learn an Address Book Name

To expedite this exercise, use the lines below to write down the names you want the Genie to learn.

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

_____   _____

Learning Commands

We recommend that you train the Genie to learn any commands she has trouble understanding. The commands below are presented verbally by the Genie in the order shown. We strongly recommend training the Genie to learn the commands in **bold font** below. If you want to skip any command, press and release the "call button" to skip to the next command on the list. You can exit out of the process at any time by tapping the 'DND' button. The next time you start the process the Genie will offer to skip any commands you already recorded. You can choose re-learn your previously learned commands by responding 'no.'

Press the call button and after the prompt, say "**Learn Commands**."

Call | **Play messages** | Play old messages | Page | **Broadcast to** | **Dial extension** | Log out | Yes | No | One Two | Three | Four | Five | Six | Seven | Eight | Nine | Zero | Oh

Press the call button and after the prompt, say "**Learn More Commands**."

Add me to group | Remove me from group | Record a message for | Forward my calls to | Stop forwarding Locate | Delete | Repeat | Learn | Unlearn | **Transfer to** | Conference | **Urgent call to** | **Urgent broadcast to** **Call outside number** | Learn a name | Unlearn a name | **Send reminder to** | Delete reminder

Note: To change any names, group names, address book entries or commands the Genie has learned, simply follow the steps outlined in this document to train the Genie again.