



Vocera Software Client for the Microsoft Windows Mobile Operating System

Experience Instant Voice Communication on Handheld Mobile Computers

For the first time, users can experience all the powerful features of the Vocera® communications system on mobile devices running the Microsoft® Windows Mobile® operating system. The combination of mobile computing with the Vocera software client for Windows Mobile creates a unique, converged communication solution for healthcare providers and other in-building mobile workers who need instant voice communication paired with mission-critical data such as positive patient identification, inventory data, or guest information. Hospitals, retailers, hotels, and others can now meet the diverse communication needs of each department by deploying the right device for the right job function, while providing workers with the same instant voice communication they've come to expect from Vocera.

⚡ Reduce Costs and Improve Workflow with an Integrated Solution

Different in-building mobile workers require different devices, depending on job function. Whether the mobile need is for voice communication only or voice and data applications, system administrators now have the ability to pair user requirements with the appropriate device functionality for a cost-effective, integrated solution.

Devices using the Vocera software client for Windows Mobile coexist seamlessly with the Vocera smartphone and the Vocera badge on the same network, allowing system administrators to streamline device management while reducing operational expenses and IT support. With a choice of devices, users can select the device best suited to their needs, improving workflow, while taking advantage of all the Vocera voice capabilities.

⚡ Increase Productivity

In-building mobile workers require the ability to locate coworkers and key information in a timely manner to effectively service patients, guests, and customers. The Vocera software client allows users to call coworkers without having to memorize extension numbers or phone numbers, and contact coworkers by function or group, improving productivity. By combining Vocera instant voice communication

with data-centric applications such as barcode scanning, healthcare workers can retrieve critical information at the bedside improving response times and patient care. Retail employees can check inventories while maintaining maximum selling time with the customer.

The Vocera software client works with existing telephony infrastructures, allowing users to call to or from PBX extensions, and the public phone system. Additionally, the Vocera software client offers outgoing digital paging with direct callback to the Windows Mobile device. This eliminates the need to "page and wait" improving productivity and staff satisfaction.

⚡ Improve Patient and Guest Satisfaction

Quick response times and accurate information have a direct impact on patient, customer, and guest satisfaction. The Vocera software client keeps service staff wirelessly connected to each other, streamlining guest services work flow and maximizing guest satisfaction by reducing the time it takes to report room issues or follow up on guest requests. The Vocera system also integrates with existing third-party applications, such as nurse call systems and inventory management systems enabling text messages to be sent directly to the Windows Mobile device, improving response times and patient care.





⚡ Vocera Software Client Features and Benefits

Features	Benefits
Device choice	Pairs the right device with the right job function for in-building mobile workers based on the tasks they perform, eliminating the need to carry multiple devices and improving workflow
Converged platform	Achieves long-term cost savings and reduces operational expenses by eliminating the need to support multiple devices per user
Locate workers by name, function, or group	Eliminates the need to memorize extension numbers, improving worker productivity and providing faster response times to patient and guest needs
Integrates with the Vocera communications system	Integrates with and provides the same instant voice communication experience available on the Vocera smartphone and the Vocera B2000 communications badge with voice-controlled calling and messaging, providing improved workflow and increased productivity
Vocera functionality combined with mission-critical data applications	Combines the Vocera one-button, instant voice communication capability with mission-critical data applications such as inventory status, positive patient ID, and medication administration for improved staff productivity
Text messaging compatibility with third-party applications such as nurse call systems	Provides instant alerts and communication to the appropriate Vocera user for faster response times to patient and guest needs, improving patient and guest satisfaction



Vocera Software Client on the Motorola MC55



Vocera Software Client on the Motorola MC70

⚡ Specifications

The Vocera software client includes all calling functions supported by the Vocera smartphone and the Vocera badge:

- Call by name, group, function, or location
- Broadcast to a group
- Urgent calls and broadcasts
- Conference calling
- Call transfer, forward, and blocking
- Call to/from internal and external telephones
- Push-to-talk
- Ability to send and receive voice messages
- Ability to receive and respond to text messages

Multiple audio modes:

- Speakerphone for simultaneous use with screen-based applications
- Ear receiver for handset-like functionality
- Wired or wireless (Bluetooth®) headset

⚡ Operating Systems Supported

- Microsoft Windows Mobile operating system 5.x and 6.x

⚡ Devices Supported

- Motorola MC70 Enterprise Digital Assistant
- Motorola MC75 Worldwide Enterprise Digital Assistant
- Motorola MC55 Wireless Enterprise Digital Assistant

⚡ Installation and Configuration

The Vocera software client must be installed and configured on the Windows Mobile device prior to first use. Installation can be performed via Microsoft ActiveSync on a PC, through a SDMI card, or through a device management application/system such as MSP, Wavelink, or similar system. For detailed installation instructions, refer to the Vocera software client installation documentation.

The Vocera software client is sold as separate add-on software licenses for the Vocera communications system.

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